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Make Mauritius Work. Together



National Productivity and Competitiveness Council

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ISSN: 1694-0245

Functions of the Council (NPCC)

THE COUNCIL SHALL:

- Provide the forum for constant dialogue and consensus building on all matters relating to productivity, quality and competitiveness;
- Advise government on the formulation of national policies and strategies on all aspects of productivity, quality and competitiveness;
- Promote and develop greater productivity and quality awareness and consciousness amongst the public, and organise awards to recognise individuals, teams and organisations for their outstanding achievements in quality and productivity;
- Inculcate new values and attitudes in the country regarding productivity, quality and competitiveness;
- Identify constraints to the improvement of productivity, quality and competitiveness and propose remedial measures;
- Monitor and coordinate programmes and activities relating to the improvement of productivity, quality and competitiveness;
- Collect, analyse, produce and disseminate data on the measurement of, and changes in, productivity, economy-wise and by sector and industry;
- Arrange for consultancy services in the areas of productivity and quality management and related fields;

- Promote and undertake research, including training, in all aspects of productivity, quality and competitiveness;
- Liaise and establish linkages with research institutions and productivity organisations in mauritius and abroad
- Serve as focal point on all matters relating to productivity, quality and competitiveness;
- Act as resource centre for published works on productivity, quality and competitiveness issues;
- Organise conferences and policy seminars on productivity, quality and competitiveness;
- Constitute such productivity committees and co-opt such persons, as it may deem necessary, to such committees, define their objectives, broad terms of reference and the means of their function;
- Request the productivity committees to carry out studies, prepare opinion statements, reports and information bulletins within the scope of their powers; and
- Do such things as may be incidental to, and consequential upon, the discharge of its functions under this act.

EMPOWERMENT

GEMBA KAIZEN Continual Improvement

KNOWLEDGE CENTRE Building Competitive Intelligence

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F R A M E W O R K

Letter from the Chairman

Honourable Dharam Gokhool, Minister of Education & Human Resources

Dear Minister.

Abdul Kalam

This quotation from Abdul Kalam is direct and to the point. As much as our vision at the NPCC, which is to promote a **Better living for the Nation**. We have a commitment towards each citizen of this country. That of making their lives better tomorrow than what it is today. Hence, the enhancement of productivity and quality are essential if we want to promote competitiveness at all levels in the country, to achieve our vision.

This is why the NPCC revisited its strategic objectives as well as its mission statement to Make Mauritius work. Together. A new orientation that forges the way ahead leaving behind an old paradigm and moving towards new challenges that need to be addressed for the benefit of the individual, society, the economy and ultimately the nation.

It was therefore considered of utmost importance to equip the NPCC with a new strategic plan. The themes we have postmarked are: Innovation, Empowerment, Best practices, Productivity and Competitiveness issues and Communication.

It is my pleasure again Mr Minister to present the 2006-2007 Annual Report of the National Productivity & Competitiveness Council to you in fulfillment of section 18 of the NPCC Act 1999. This Annual Report regroups the activities that have taken place for the above mentioned period. May I recall that our main objective remains the promotion of a productivity culture in all walks of Mauritian life.

I would like to thank the Ministry of Education and Human Resources for providing continuous support, guidance and assistance. I seize the opportunity to thank my council members, the Management and staff of the NPCC for their contribution towards enhancing the productivity and competitiveness of Mauritius.

Yours faithfully,

Avinash RAMTOHUL Chairman



Letter from the Chairman

Make Mauritius work. Together Make Mauritius work. Together

"To succeed in your mission, you must have single-minded devotion to your goal"

Productivity is the belief in human progress. It is a state of mind which aims at perpetual *improvement. It is a ceaseless effort to apply* new technology and new methods for the welfare and happiness of mankind. It is the training of minds and the development of attitudes of the people as a whole which determines whether the nation will realise high productivity and an affluent life or low productivity and poverty.

APO

Performance Report from **Executive Director**

Mauritius is currently in a transition phase. Managing change in such a period is, no doubt, a colossal task. It is heartening to note that we have started recovering from a period of recession. The economic growth rate has more than doubled (5.4%) compared to the year 2005 (2.5%). Improving growth rates tantamount to improving the standard of living of our citizens, which ultimately imply a **Better living for the Nation**. This is why the development of a productivity culture remains at the core of our objectives at the National Productivity and Competitiveness Council. All our programmes are tailored to meet the needs of our customers. To better respond to the requirements of our specified target groups, over the past year, we have revisited our strategy and we have stated our mission afresh - Make Mauritius work. Together, as a result of a strategic visioning exercise held in September 2006 with the Government, Private sector, Trade Union representatives. The challenge is set, and actions enshrined in our action plan for the three

Let me highlight the key achievements of the NPCC in building up the capabilities of the nation during 2006/2007.

The focus of the NPCC for the year 2006/2007 was around Networking, which promotes the philosophy of collaboration.

The NPCC worked on:

- bringing together people, institutions and enterprises that can team up to generate a broader range of ideas to meet changing market exigencies
- sharing experiences and expertise of one another
- developing an array of opportunities to increase competitiveness to retain or acquire new markets

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In the area of Networking,

- The NPCC, under the Commonwealth Secretariat's assistance conducted enterprise visits during July 2007 in order to assess interests and potentials for institutional involvement in networking and clustering.
- Following the visit of a Japanese delegation from Japan Productivity Centre for Socio-Economic Development (JPC-SED) in July 2006 with a mandate of elaborating a programme for capacity building of National Productivity Organisations (NPO's), a conference on the theme "Is Productivity a zero-sum or a win-win situation" was held in September 2006. The target audience was Government officials, representatives of private sector organizations, and representatives of Trade Union Federations. The seminar was held in the context of a technical co-operation programme on productivity improvement in Africa initiated by the JPC-SED aimed at promoting the mindset for productivity improvement.
- Two experts shared their experiences. The Late Prof Akira Goshi, who was a world renowned authority in the field of productivity made a presentation focusing on the experience of Japan and the contribution that the productivity movement can have on the economic growth of Africa and Mauritius; whereas, Mr Yashuiko Inoue concentrated on the development of the Productivity movement in Japan and Asian countries highlighting practical examples of labour – management cooperation and applications of
- As part of promoting Networking in the agribusiness sector, stakeholder consultation and analysis to identify new sources of growth in the agricultural sector started in September 2006 through the initiation of a two-year pilot project to assist vegetable and fruit growers in the transition into high value export.

Performance Report from Executive Director (Continued)

- Field visits were conducted in October and November 2006 with the planters of the South East in view of the preparation of the networking pilot project in agribusiness.
- The pilot networking project was officially launched in December 2006 by Honourable Arvin Boolell, Minister of Agriculture in presence of Honourable Rajesh Jeetah, Minister of Industry, Small and Medium enterprises, Commerce & Co-operatives. Mr Stuart Symmington, Chief Executive Officer, Fresh Produce Exporters Forum, South Africa, who collaborated with the NPCC on the networking pilot project made a presentation on Building sector competitiveness – Identifying new sources of Growth in the Agricultural sector. More than 500 stakeholders of the farming community and related institutions participated.
- In its endeavour to further promote networking, a facilitation exercise was carried out in March and April 2007 by the NPCC in collaboration with Association hoteliers et restaurateurs de l'île Maurice (AHRIM) to identify opportunities of collaboration between small planters and hotel chefs so that the planters could supply local products to the hotels.

In the area of **innovation**.

InnovEd remains a yearly activity of the NPCC. For the 2006/2007 edition, 5177 participants with 550 innovations were registered as compared to 3000 participants with 500 innovations in 2005/2006. Training for the third edition of InnovEd started in January, in collaboration with the Connecticut Invention Convention (CIC) of the United States, which is a nonprofit educational organization dedicated, for the last 23 years, to the goal of promoting critical and creative thinking in USA. Two experts, Ms Honora Kenney and Karen Brennan were delegated by the CIC to conduct the training of trainers. Around 66 people attended the training from the pre-primary, primary and

A public seminar was also organized by the NPCC in collaboration with the CIC on Establishing an Innovative & Creative culture to open the door for Innovation. Around 250 people attended the session.

As far as **Empowerment for development** is concerned, a number of activities have been initiated in this sector. Civic Action Teams (CATs) in schools remain a major project. The fifth CATs Convention was held in April 2006 under the theme **Innovation for quality education**. After having proposed solutions to the problems they have identified during the Convention, the schools were given 5 months to implement the solutions at the level of their schools. Audits were carried out in schools in September to see whether the solutions have been implemented accordingly. The ceremony of rewards was held in December. The school being awarded the best project was St Mary's College with their project **underutilization of the audiovisual room**. The winning team is expected to proceed to Lucknow, India to participate in the 10th International Convention for Students Quality Control Circle (ICSQCC) and the trip of the facilitator and 4 students representing their schools are fully sponsored by the NPCC.

In an attempt to promote women entrepreneurship, a Memorandum of Understanding (MOU) was signed between the NPCC and the Ministry of Finance in February 2007.

The NPCC was entrusted the responsibility as implementing agency for the *Special Programme for Unemployed Women* to monitor the implementation of all projects under this Programme. A second MOU was signed with the UNDP in March 2007 in relation to the setting up of a Project Management Unit (PMU) dedicated to women empowerment operating under the NPCC.

Performance Report from Executive Director (Continued)

The NPCC proceeded with the launching of the English Literacy Using Information Technology (ELIT) programme in April 2007 by Honourable Dharam Gokhool, Minister of Education and Human Resources and Honourable Indranee Seebun, Minister of Women's Rights, Child Development, Family Welfare and Consumer Protection in presence of Honourable Etienne Sinatambou, Minister of Information Technology and Telecommunications The NPCC initiated the ELIT course through a seed grant provided by the UNESCO. The aim of this project is to bridge the digital divide and to empower women in fulfillment of the Millenium Development Goals. The ELIT course puts emphasis on the functional aspect of English Literacy based on the guiding principles of the NPCC, i.e. **Empowerment** through **Education** for **Employability** and Entrepreneurship development (4Es).

As part of the Integrated Social Development Programme, the NPCC has been providing assistance for the setting up of a pilot village in Bambous since April 2007. The project which aims at developing a new village to house 200 families from throughout the island is still ongoing.

As part of our **sensitization** process, the NPCC organized a talk on the theme "Survival of the fittest – Strategies of a Lion" in collaboration with the Kaizen Institute. The talk was delivered by Mr Masaaki Imai, Chairman and founder of the Kaizen Institute and was attended by 150 senior managers, consultants and CEOs. The NPCC also signed an MOU with the Kaizen Institute to continue the collaboration between the two institutions.

Following the brainstorming session held in September 2007, whereby our mission was redefined to Make Mauritius work. Together, a presentation was held with representatives of the private sector considered to be potential partners in the various projects of the NPCC. 14 institutions were present and other institutions not present, contacted the NPCC to show interest to partner with us in our projects.

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The NPCC acted as the legal entity for the Computer Proficiency Programme (CPP). As at October 2006, the CPP, which aimed at providing learners with IT proficiency in Information and Communication Technology covering word processing, spreadsheet, database, presentation and use of the internet, trained 45,768 people. The CPP has, since November 2006, been discontinued to make room for the IC3 programme initiated under the National Computer Board.

Over the past year, several major projects were sustained and other new projects initiated in various sectors. We have set the ball rolling for the years ahead. Looking forward, the NPCC will continue to launch new programmes and strengthen existing ones to help in the development of the country and catalyse our citizens progress in their journey towards achieving excellence. Green Productivity will be an area of major focus for the NPCC. In this regard though being addressed since 2003, a major Green Productivity Project has been launched in June 2007 with the consultancy support of Dr Prasad Modak, Partner, Environmental Management Consultant, India. Green Productivity is a strategy that will be adopted in all our actions to harmonise productivity, quality, economic growth and environmental protection for sustainable development. Collectively, our programmes will add value to our customers so that they make a difference to local competitiveness and meet international imperatives. We will intensify our partnerships and create win-win platforms for one and all.

Dr Krishnalal COONJAN Executive Director



NPCC Activities 2006-2007

NPCC Activities 2006-2007

INNOVATION

Innovation is fundamental to competitiveness. Promoting a "culture of innovation" has become a prime concern at the NPCC. Since its inception in May 2000, the NPCC has been carrying out activities to build an innovative nation. Traditional upgrading must be complemented by innovation which is a means to encourage people to think-out-of-thebox and come up with innovative ideas. Our focal target has been students through the InnovEd - Innovation for the education sector, a joint project with the Ministry of Education and Human Resources held yearly, the Innovators' Mauritius Award which targets both the industrial sector and the general public. A new component to this theme is an Innovation Mark which will encourage innovation at enterprise level.

Our programmes such as InnovEd and Innovators Mauritius Award are designed to unleash the creative and innovative potential of our citizens.

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INNOVED - INNOVATION FOR THE EDUCATION SECTOR

InnovEd is a joint project of the NPCC and the Ministry of Education & Human Resources which targets children of the pre-primary, primary and secondary category. The goal is to promote critical thinking and problem solving, creativity and innovation among students.

The National Exhibition of the second edition of InnovEd was held in July 2006 at the Cyber Tower, Ebène. 163 schools participated in this edition of InnovEd with 5137 participants showcasing 550 innovations.

As a means to innovate from the conventional training of InnovEd, the NPCC sought the assistance of experts from the Connecticut Invention Convention (CIC), in the United States, which has more than 23 years of experience in the field of innovation to conduct the training of trainers which started earlier this year in January 2007. 66 trainers benefited from the training and consequently trained the students who participated in the InnovEd project.

INNOVATORS MAURITIUS AWARD

The aim of the Innovators Mauritius Award is to develop a culture of innovation in all walks of Mauritian life. The Award is held every two years and is open to Mauritian citizens irrespective of their place of residence, and any foreigner who is holder of a residence permit and is residing in Mauritius at the time of the submission of entries

The award is designed to address two categories of participants:

- Industrialists and Professionals
- General public including students

The first Innovators Mauritius Award was launched in April 2004 on the theme "Sweet Mauritius" whereby Mauritians were invited to come up with innovative products and processes, using sugar as the source product. While Innovators Mauritius Award II was launched in January 2006 on the theme "Green - M: Reduce, Reuse, Recycle waste". Through the theme of "Green Mauritius" (Green M), the NPCC wanted to combine two of its agenda items, namely innovation and green productivity, to develop a strategy that pursues productivity increases and environmental protection simultaneously as nowadays there is a growing consciousness towards environment-friendly products and processes.

The NPCC will work towards the setting up of a productivity committee on Innovation to brainstorm on the theme for the third edition of the Innovators Mauritius Award









NPCC Activities 2006-2007 (Continued)



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Innovation for the education sector







EMPOWERMENT

Empowerment has been and remains one of the guiding principles for the NPCC's actions. The theme of Empowerment is geared towards Entrepreneurship (through the Empowerment for Women Entrepreneurship, Empowerment for setting Business Networks) without losing focus on Empowerment for Civic Responsibility (through the Muda Free Mauritius Campaign II and the CATs programmes). The ELIT programme, the LifeLong Learning (L3) and the setting up of a Training Academy for capacity building are new dimensions to this theme to be explored.

PILOT BUSINESS NETWORKS AGRIBUSINESS

In November 2006, the NPCC facilitated a brainstorming session with some planters of the Trou D'Eau Douce, Palmar and Belle Mare regions to identify the problems the vegetable planters of the region were encountering and to find solutions to these problems. The idea that emerged was to establish a network of vegetable growers in the region so as to allow planters to be in a more competitive position to tap into high value markets like hotels and export markets. With the collaboration of AHRIM, the NPCC has been facilitating the development of business linkages between the hotels in the Eastern region and the network of vegetable planters. APEXOM, AREU, SPWF, FSC, FARC played a prominent role in the establishment of this network project, by driving the agri-business steering committee.

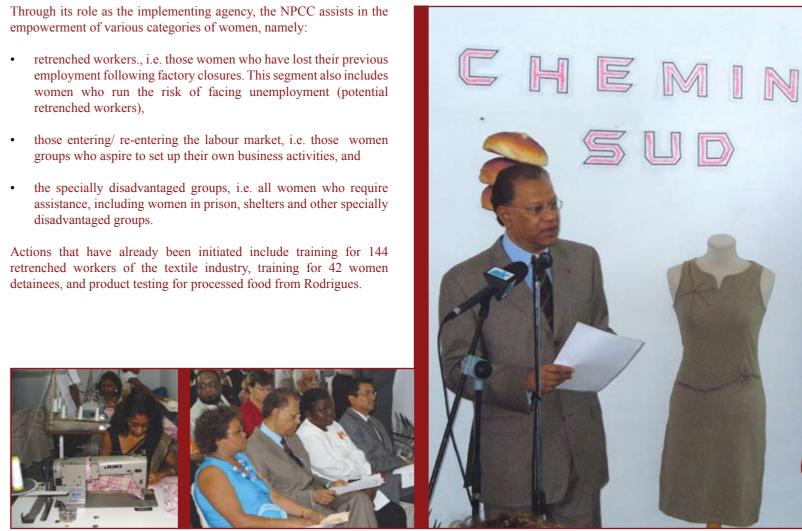
SPECIAL PROGRAMME FOR UNEMPLOYED WOMEN

Following the announcement in the 2006/2007 Budget Speech of the setting up of the Empowerment Programme with the objectives of creating "a Mauritius where everyone participates and where chances are created for every citizen", and to "galvanise the economy by broadening the circle of opportunities to each Mauritian Citizen", the NPCC was designated by the Ministry of Finance and Economic Development to be the Implementation Agency for the Special Programme for Unemployed Women, based on the following considerations:

- Capacity for mobilising citizens
- motivating people to think differently about employment and entrepreneurship options
- helping to clarify constraints and opportunities in the citizen's community by conducting visioning exercises
- brainstorming for idea development, building on the creativity potential of participants
- build capacity in basic entrepreneurship skills
- facilitating trust-building for collaboration and development of sustainable businesses
- fostering networking and new models of collaboration between firms and community

NPCC

- retrenched workers).
- disadvantaged groups.



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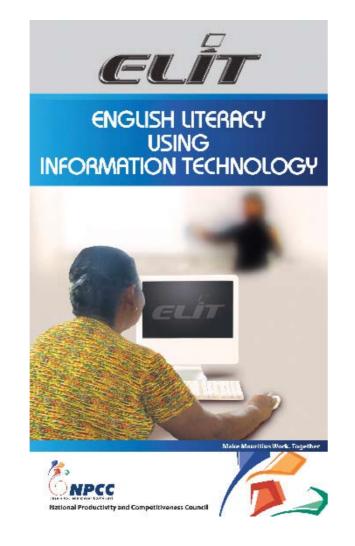
Activities 2006-2007 (Continued)

ENGLISH LITERACY USING INFORMATION TECHNOLOGY -ELIT

The aim of the functional English Literacy using Information Technology (ELIT) is to raise the level of English of young girls and women so as to enable them to develop their knowledge potential, communication abilities and to assist them participate effectively in society.

The ELIT Programme was launched in April 2007 and a training manual and a CD-ROM have been developed and published to enable trainees develop their reading, speaking, thinking, numeracy and computer literacy skills. The training programme adopts a learning-by-doing process where the ICT component acts as a teaching support and in the process learners get initiated to computer literacy. This project provides young girls and women an opportunity to educate themselves so as to increase their employability and empower them to take advantage of the different schemes promoting entrepreneurship development. 184 women from 14 women centers have successfully completed the course. In view of scaling up the project, the NPCC partnered with Entreprendre au Feminin Ocean Indien (EFOI) and Caritas Group of Curepipe to train 17 women entrepreneurs from October 2006 to June 2007.

After the launching of the ELIT programme, several proposals for collaboration were initiated to tap institutions like the DCP for funding under the 9th European Development Fund "Direct Support to Micro Projects for Proverty Alleviation", municipal councils, the ministry of youth and sports, CATs Pailles Social Centre, Chambres des Entrepreneurs Rodrigues, Commission of Education and Commission of women in Rodrigues. The Schoolnet Africa in Senegal has also expressed interest to implement the ELIT project for farmers in Senegal.



NPCC Activities 2006-2007 (Continued)



English Literacy using Information Technology





CIVIC ACTION TEAMS - CATS FOR STUDENT EMPOWERMENT

Based on the concept of quality circles, Civic Action Teams for the education sector has been an ongoing project since 2001. Through Civic Action Teams, students work with teachers, administrators, nonteaching staff, parents and people from the local community to identify problems relating to the school environment and are empowered through special designed tools to implement solutions with the collaboration of stakeholders

TRAINING OF FACILITATORS

In order to encourage and cater for more participating schools, the NPCC has developed training for facilitators in a blended mode, both by faceto-face and through distance learning mode. An e-learning platform has been initiated and is made accessible for the trainers. Facilitation courses held in July and November 2006 saw the participation of 101 teachers from primary and secondary schools. Ten trained teachers that were able to set up a CAT in their respective schools were awarded a Competence Certificate by the NPCC.

THE FIFTH CATS CONVENTION

Of the forty-two schools that participated in the fifth CATs' Convention for the education sector on 25th and 26th April 2006, 16 schools followed up on their projects from April to September 2006 and implemented their action plan.

Further to a first audit conducted by NPCC staff in October 2006, a second audit was conducted by the jurors, namely:

- Mr Hiranand Boolchand Dansinghani, Director Educational Reforms and International Relations, Ministry of Education and Human Resources
- Mr. Mario Ponen, Human Resource Manager, New Island Clothing, and
- Dr Satyadev Rosunee, Associate Professor, University of Mauritius.

The short-listed schools for the said audit were - Loreto College Mahebourg, Thanacody College, Hindu Girls College, St Mary's College and Royal College Curepipe.

CEREMONY OF HANDING OVER OF REWARDS TO SCHOOL-BASED CATs

A ceremony of handing over of rewards to the school-based CATs that have implemented their projects in 2006 was held on the 7th December 2006 at Cyber Tower. The St Mary's College won the jury's approval and will proceed to the 10th ICSQCC (International Convention for Students' Quality Control Circle) from 28th November to 2nd December 2007 in Lucknow. India.

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Activities 2006-2007 (Continued)

Thinking and Acting TOGETHER to boost Civic Responsibility

CAT/ Civic Action Teams





FACILITATION FOR INTEGRATED SOCIAL DEVELOPMENT PROGRAMME

La Valette Model Village Bambous

The Empowerment Programme is working on a project for the setting up of a model village at Bambous under the Integrated Social Development Programme. A provisional management committee has been set up under the chairmanship of Mr. Hootesh Ramburn, Coordinator Empowerment Programme with the following NGOs:

- Caritas,
- Comité Catholique Pour la Justice,
- Quartier Lumière,
- Fondation Joseph Lagesse,
- ATD Ouart Monde.
- MSJM
- Hindu Maha Sabha.

Twenty acres of land have been granted by the State Land Development Company (SLDC) on which the said village will be developed to accomodate 200 families. The idea of the village is not only to give a house to each eligible family who will be relocated but also to create the conditions for social integration and for economic and social empowerment of these families. Given its experience with empowerment programmes, the NPCC acted as facilitator for the management committee whose main task was to come up with a concept for the ownership structure and the management structure of the model village. For the model village to succeed, issues such as empowerment of future villagers, environment sustainability, and development of a conflict-free village with a high sense of civic responsibility will have to be addressed. Furthermore, the NPCC has proposed to bring inputs to make it a green village.

CHANGE MANAGEMENT AT THE MINISTRY OF FINANCE AND ECONOMIC DEVELOPMENT

The Ministry of Finance and Economic Development (MOFED) requested the NPCC to facilitate the change it has to undertake in order to better respond to the objectives of the last national budget. The sessions helped the senior management team or the core management team of Ministry of Finance and Economic Development to identify the goals to be achieved. Follow-up sessions with other staff members of the Ministry were facilitated by the NPCC. The aim was to help clusters and teams set up within the Ministry to develop strategies and appropriate action plans so as to ensure a complete alignment with the Ministry's goals. The session started since July 2006.

AGREEMENT BETWEEN THE COMMONWEALTH OF LEARNING (COL) AND THE NPCC FOR LIFELONG LEARNING

The Commonwealth of Learning (COL) signed in May 2007 a contribution agreement with the NPCC whereby they will prepare an action plan for Lifelong Learning (L3) in Mauritius. The project. based on a framework using Open and Distance Learning (ODL) and Information and Communication Technology (ICT) to empower small farmers in Africa, South Asia and Small Islands, aims at building capacity among small planters and extension officers which could help them in developing value-added cultivation, encourage more sustainable use of natural resources, strengthen their ability to face globalization, and ensure food and livelihood security. The concept envisages a global and local partnership between the market, research institutions, extension agencies, banks, cooperatives and the small planter communities.

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Activities 2006-2007 (Continued)



BEST PRACTICES

The assessments done in enterprise capabilities and economic productivity generate a mapping of the competitiveness potential of individual firms and respective sectors. Sharing of best practices is considered necessary at the level of specific business management components. Five enterprises are under the pilot testing process for showcasing best practice in business process management using the Kaizen approach.

KAIZEN ACTIVITIES

15 staff of EPA Notarial Services Ltd were trained on how to improve their work using simple and low-cost techniques and enhance their capability to work together. The staff were sensitised on the concept of muda or non-value adding activity, which can be reduced or eliminated in the daily work activities and thus improve overall productivity. They were exposed to the housekeeping technique called 5S. Through some exercises, the employees were sensitised on how they could improve the effectiveness of their teamwork.

The NPCC facilitated a 3-day workshop at the Municpality of Quatre-Bornes in March 2007 on "operational excellence in the delivery of services" with 3 different batches of line managers and officers in the work, treasury, welfare, planning, and health departments. This workshop followed the recent exercise of developing a new vision for the Municipality of Quatre Bornes, whereby improvement of customer service was identified as urgent area for improvement.

To improve customer service, an immediate action was identified as the training of line managers and officers. These employees were trained on the notion of excellence in the delivery of their respective services with a prior sensitisation on a clear understanding of the new vision, the core values, the strategies and objectives identified. The targeted departments are areas where the municipality offers most of its services.

The aim of the workshop was to:

- 1. sensitise line managers and officers of different departments on the key findings of the recent visioning exercise
- 2. facilitate the line managers in developing a clear understanding their implications in the delivery of respective services with respect to current standards of delivery and
- 3. develop a check sheet of key quality criteria they would henceforth have to be integrated in the daily operational activities.

It is expected that the trained employees will in turn sensitise their respective team members on the changes.

90 employees of Labelling Industries, Narrow Fabrics and Berque Ltee were sensitised on productivity improvement in 3 batches on 3 half days in May 2007.

NPCC Activities 2006-2007 (Continued)

QUANTEL - Q-FITNESS EXERCISES

Quantel QFitness is a new tool devised to address Business Development. Starting with an overall diagnostic of enterprise capabilities (addressing key business areas such as marketing, production, technology, management, R&D, finance, plants/equipment, organisation), the assessment allows the development of individual enterprise action plans (Client Engagement Model) so as to meet each enterprise's specific needs

Quantel QFitness assessment is based on the following broad criteria:

- 1. Business components [purpose, market, people, resources, commitments, technology, environment, organisation]
- 2. Business processes [future vision, marketing, production, management processes, financial, administration, R&D]
- 3. Culture [external, internal]
- 4. Metrics

It is relevant to enterprises that are in early establishment/growth/ transition, to identify critical areas of risk that should be address for the organization to stay in business and to be competitive. The QFitness tool will hence provide strong benchmarks to be used by businesses for improvement.

Assessment of organizational management capacity using the Q-fitness tool has been carried out in around 40 institutions during the period July 2006 to June 2007.

market, people, resources, nent, organisation] on, marketing, production, lministration, R&D]

Quantel Q-Fitness Exercise

	P Show Hirt Graph Pal				n Jams tion Notes	Sociales Type Stage Location	Service Erowth Auckland	Industry Code Institution Aspessment Type	4444 None C-OnSite
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	Is your debt/equity ratio sound?			-	Yes				111/11
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-	Technology	•			10	20/20			
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	Is the technology living up to expectati compises made to clients?	ons and	>		Yes				9

PRODUCTIVITY AND COMPETITIVENESS ISSUES

A Competitiveness Foresight exercise was conducted by the NPCC in 2004. This exercise has had an impact on the mindset of our local decision makers and the business community specifically. Significant follow-up has been made related to the development of a Roadmap for the Export of Services as a growth sector. Furthermore, new opportunities for growth in the agricultural sector has been made with the contribution of stakeholders and three pilot networking projects for planters moving into high value agricultural products being monitored.

DEVELOPMENT OF A ROADMAP FOR EXPORT OF SERVICES

Given the changing global trading context characterized by the removal of protectionist barriers Mauritius, whose economy was based on trade preferences, has to re-invent itself to ensure continued economic prosperity for its population. Building from the Competitiveness Foresight exercise organised in September 2004 that identified areas of interest with a potential to lead Mauritius to a high growth path, the NPCC approached the Commonwealth Secretariat for assistance in developing a Roadmap for Export of Services that will assess the implications of the transition from a manufacturing to a knowledgebased economy.

The objectives of the Roadmap are to:

- identify the service export areas that have the potential for high growth
- assess the demand for such services as well as the supply capacity
- evaluate the enabling environment for the trade in services i.e. evaluating relevant trade polices; labour market and market access issues such as accreditation, domestic regulation, telecommunication services (quality and cost), Mutual Recognition Agreements and

non-trade concerns

- identify resource requirements, financial as well as human (including the potential for tapping the Mauritian Diaspora)
- recommend the immediate, short-term and longer-term actions to be undertaken for the development of the service export sector, including key milestones
- review existing institutional mechanisms to support the implementation of the Roadmap
- propose a time plan for the implementation of the policy recommendations
- set up in-country multidisciplinary teams with clear terms of reference and monitor the output from these teams
- prepare a marketing strategy for the promotion of professional services.

In line with the development of the Roadmap, the National Productivity and Competitiveness Council in collaboration with the Ministry of Finance and Economic Development, and the Commonwealth Secretariat organized a Public Seminar on Export of Services in July 2006 at the Sir Harilall Vaghjee Hall to sensitize different stakeholders on the need for Mauritius to change its future economic orientations in order to remain in an upward growth path and meet the world competitiveness challenges.

Furthermore, Working Groups have been constituted in three main sectors (IT-enabled services; health related services and education related services) and meetings and discussions have been held with the Commonwealth Secretariat between July and March 2007. The constraints hindering the development of these sectors have been identified

NPCC Activities 2006-2007 (Continued)



Development

of a roadmap for *export of services*



IDENTIFYING NEW SOURCES OF GROWTH IN THE AGRICULTURAL SECTOR

In the context of falling international price of sugar, it has become imperative to provide local growers with alternative uses of agricultural land or agricultural activities so as to safeguard or increase the income earning potential of the farming community, especially the small planters operating on small plots of land. The survival of these growers may be addressed through networking and/or clustering around high value agricultural products (HVAPs).

In line with its mandate to promote competitiveness, the NPCC held stakeholders' meetings with support institutions and producers in the agro industry sector in view of identifying potentially new avenues of growth in the sector and initiatives that need to be taken to tap potential opportunities identified in the sector.

The overall aim being to transform a high volume, low value commodity product into a range of product options that will include a percentage of higher value, more exclusive products, which target markets that value specific characteristics. This transformation will be best undertaken through a structured collaborative efforts under new networking initiatives.

Three pilot cases have been initiated. They are:

1. Network for production and processing of "onion mars" in the South East

This networking project will empower farmers to move into higher value added activities through minimal processing, branding and marketing of "onion mars" and minimally processed "onion mars" products. The end-products will target both high end local

markets and exports. Through this project, marginalised farmers of the South east region (Grand Sable, Petit Sable, and Bambous Virieux) are expected to better their livelihood by adding value to their products and through capturing new markets.

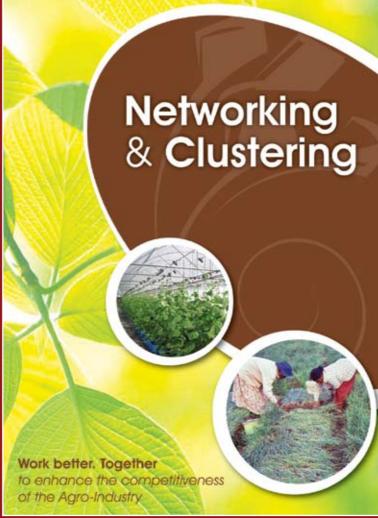
2. Network for export of litchis in the North

Marketing activities through networking has been identified as an opportunity. The project aims at building the capacity of the planters of the Network to tap high value markets and increase their individual profitability through improved marketing capabilities. Members of the Network will be empowered to work together to tap opportunities in the value chain, address selling and marketing constraints and meet quality standards for export markets and manage their harvest to better their market areas and price.

3. Network for marketing of vegetable products of Belle Mare and Trou d'Eau Douce

This project involves the creation of a marketing network with the participation of the cooperatives of Belle Mare and Trou d'Eau Douce. This network will act as a marketing channel for products produced in the region (onions, "bringelles" and "piments cabri"). The network is expected to increase market penetration, diversify markets and provide better prices for the products of the region allowing growers to be in business despite threats and to add value to their products, thereby improving their profitability.

NPCC



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Activities 2006-2007 (Continued)

Network for production and processing of onion mars in the South East

Networking & Clustering

Work better. Together to enhance the competitivene of the Agro-Industry

COMMUNICATION

An agenda for Productivity and Competitiveness has been published regrouping the objectives and strategies of the NPCC for 2007-2010. Other publications are the NPCC corporate brochure and our newsletter which report on the activities of the NPCC.

Knowledge Centre:

423 new resources have been added to the collection of the Knowledge Centre.

CALENDAR OF ACTIVITIES

- Sensitisation session on Competitiveness Foresight for students of • St. Joseph College and Dr. Maurice Curé State Secondary School, 17 July 2006
- Training of CATs Facilitators, 24-28 July & 1-4 August 2006 •
- Conference on "Is Productivity a zero-sum game or a win-win • situation? Learnings from Japan Productivity Movement", 7 September 2006
- Conference on "How can the Productivity Movement contribute to economic growth and better quality of life? Learnings from Japan Productivity Movement", 8 September 2006
- Sensitisation visits to 14 ministries/departments to talk on Muda • Free Public Service II, 12-22 September 2006
- Presentation of open source software to SMEs, 26 & 31 October 2006

- Facilitation course on the setting up of Civic Action Teams, 13-17 & 20-24 November 2006
- The CATs' Ceremony of Rewards for the 5th CATs' Convention at the Cyber Tower, Ebène, 8 December 2007
- Presentation to farmers on "Building sector competitiveness: identifying new sources of growth in the agricultural sector", 9 December 2006
- Sensitisation on 5S carried out at Médine Sugar Estate, 19 December 2006
- InnovEd training of trainers, 9-11 January 2007
- Public seminar on "Establishing an innovative & creative culture to open the door for innovation", 12 January 2007
- Training session on productivity tools and team building for staff of EPA Notarial and Secretarial Services, 15 January 2007
- Sensitization on Muda Free Public Service on Corporate Productivity Improvement for engineers, technicians and administrative staff of the Civil Aviation Department, 30 January 2007
- Seminar on "Survival of the fittest Strategies of a Lion", 6 March 2007
- Workshop on Achieving Operational Excellence for Municipality of Quatre-Bornes staff, 19-20 & 22 March 2007
- Presentation on "How creativity and innovation benefits society" to members of the Rotaract Club, Quatre-Bornes, 4 April 2007

NPCC Activities 2006-2007 (Continued)

- Gemba Kaizen workshop for senior officials of the Licensing Unit of the Ministry of Agro Industry and Fisheries, 25 April 2007
- Sensitisation on productivity concepts at Labelling Industries, 19, 26 May 2007 & 2 June 2007
- Training of staff of SOS Village Bambous on the setting up of family circles, 8 June 2007
- Sensitisation on ELIT for CATs Pailles. 30 June 2007



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NPCC Calendar of Activities...





The Council

The Council

THE COUNCIL

The Council members represent the respective interests of

- government i.
- ii. private sector and
- iii. trade unions

The Executive Committee met eleven times and the Council met six times in the course of the financial year.

Membership and attendance at the Executive Committee during the financial year were as follows:

Nº of Executive Committee meetings held: 11	N° of Meetings Attended
Mr Avinash RAMTOHUL, Chairperson	11
Mr Arif CURRIMJEE, Vice-Chairperson	4
Dr Krishnalall COONJAN,	11
Dr Azad JEETUN	3
Mr Swaminathan RAGEN (From Sept 2006)	8
Mr Radhakrisna SADIEN (up to January 2007)	4
Mr Yusuf SOOKLALL (From January 2007)	6

Following a decision of Council, members representing Trade Unions rotate after one year.

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Nº of Council meetings held: 6	N° of Meetings Attended
Mr Avinash RAMTOHUL, Chairperson	6
Mr Arif CURRIMJEE, Vice-Chairperson	3
Members representing the interests of the Government	
Miss Asha Burrenchobay (up to September 2006)	1
Mr Swaminathan Ragen (From September 2006)	2
Mr A K HOOLASS	4
Mr Ramjit IMRIT	5
Members representing the interests of the Employers	
Mr Jose Poncini	5
Mr Mukesh GOPAL	3
Dr Azad JEETUN	2
Members representing the Trade Unions	
Mr Nurdeo LUCHMUNROY (up to May 2007)	3
Mr B C Kurreeman (From May 2007)	1
Mr Radhakrishna SADIEN, MSK	6
Mr Yusuf SOOKLALL	4
Members drawn from Industry Associations,	
Consumer Organisations, Professionals and Academia	
Mr Suresh Chandra BHURUTH	6
Mr Roland DUBOIS	5
Mr Jay Komarduth HURRY	6
Mr Sanjay G MUNGUR	3
Mr Govindasami PILLAY	5
Mrs J P Selvam POONOOSAMY MADOORAPEN	6
Mr Vivek Gupta RAMNARAIN	5
Mr Vijay SOOKAREE	5
Mrs Arielle Francois Nicolas	5

Membership and attendance were as follows:



The Team

The Team

The NPCC is a lean organisation with a flat and matrix type of structure

The total number of staff as at 30 June 2007, was 18 and consisted of two Office Attendants/Drivers, three support staffs, 12 operational/ technical staff and the Executive Director

Mr Hootesh Ramburn, Productivity Consultant, left at the end of his contract in March 2007, to take up employment as coordinator of the **Empowerment Programme**

Mr Ram Jutliah, Productivity Specialist, proceeded on one year leave without pay with effect from 31st May 2007 as Coordinator of the Special Programme for Unemployed women of the Empowerment Programme for which the NPCC is the implementing agency.

PROMOTION OF STAFF

Staffs have been promoted during financial year 2006/2007 as follows:

Mr PEM Jaikishen-Trainee -Mr BULDAWA Prasanjay -Miss RAMSOHOK Hemlata -Mr JUTLIAH Ram -Mrs GOORAH Vijayelaksmee -Mr SUKURDEEP Narendranath -Mrs MARECHAL-CHARLOTTE Francoise - Productivity Consultant Mr APPALSWAMY Deodass -

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T. Productivity Executive T. Productivity Executive Productivity Specialist Productivity Specialist Productivity Specialist Productivity Consultant Productivity Consultant

CAPACITY BUILDING

The NPCC requires a well-trained and cross-functional team, composed of self-motivated and results-oriented individuals, bent on making Mauritius work together and committed to the vision of a Better Living for the Nation.

To strengthen the capability of its staff, the NPCC sponsors them to attend training programmes, Conferences and workshops both locally and abroad. The following have participated in workshops/conferences or undergone training during the financial year.

Mr H Ramburn, Productivity Consultant, participated in the Uganda National Workshop on Competitiveness organised by SCOPE (Strengthening the Competitiveness of Private Enterprises), a USAID funded programme in Uganda from 28 – 30 August 2006.

Mr D Appalswamy attended a training on Competency Based Human Resource Management at the International Training Centre of the ILO in Turin. Italy from 9th to 13th October 2006.

Miss H Ramsohok, attended a training course on Development of Productivity Specialist organised by the Asian Productivity Organisation in Phillipines in October 2006.

Mrs V.Goorah attended the Expert Meeting in support of the implementation and follow-up of WSIS (World Summit on the Information Society) Using ICTs to achieve growth and development, Jointly organized by UNCTAD, OECD and ILO from 4 to 5 December 2006 in Geneva

The Team (Continued)

Mr Ram Jutliah attended the GKP Africa Resource Mobilisation Training Workshop from 23-24 January 2007 in Addis Ababa, Ethiopia. NPCC was invited by UN Economic Commission for Africa (UNECA) and the Global Knowledge Partnership.

Mr D Louise attended the Knowledge Management Capacity for African Research Institutes and Networks: Western Africa Workshop organized by the Global Development Network (GDN) in cooperation with the Centre d'Analyse des Politiques Economiques et Sociales (CAPES), African Capacity Building Foundation (ACBF) and the World Bank Institute (WBI) in Ouagadougou, Burkina Faso from 11th to 13th April 2007.

Mrs S Mathaven attended the Global Knowledge Partnership (GKP) Africa preparatory meeting to the third Global Knowledge conference (GK3), and Regional ICT Best Practices Forum, Jointly organized by the Economic Commission for Africa, Global Knowledge Partnership and its Partners from 7th to 9th June 2007 in Burkina Faso.

All of the above programmes have been fully or partly financed by the organisers.

NPCC staff also attended training programmes organised by the NPCC and which were also targeted at different audiences as follows:-

Training of Trainers Workshop on Innovation and creativity by Mrs. Honora R. Kenney and Mrs. Karen S. Brennan from the Connecticut Invention Convention (CIC), USA

The visit of the two consultants was sponsored by the CIC.

The Team (Continued)



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International Networking

International Networking

International networking provides an excellent opportunity to learn, share and gain insights on the international front. Sharing of experiences also help to reaffirm whether the direction taken by the NPCC is correct.

The following missions were undertaken during the financial year:

Following announcement of the Japanese Prime Minister in April 2005 at the Asian - African Summit in Bandung, Indonesia, that "Japan through Public and Private Sectors will provide assistance in applying to Africa the Knowledge garnered through Asia's movement towards higher productivity", Japan Productivity Centre for Socio - Economic Development (JPC-SED) Initiated strategic Productivity Partnership among selected countries of Africa in the area of capacity building of National Productivity Organisations (NPOs) in collaboration with the Pan African Productivity Association (PAPA) and the Asian Productivity Association (APO). Mauritius has been selected, among the four countries (South Africa, Botswana, Kenya, Mauritius) where NPOs have been established and various activities toward productivity movement have been started, to participate in the project.

In this context, the Chairman, the Executive Director and Mr R Sadien Executive Committee member participated in a Roundtable Conference for the Promotion of the Productivity Movement in Africa in Johannesburg from 28th to 31st August 2006 whereby (1) experts from APO member countries presented their country experience in the promotion of Productivity and (2) Participants from Africa and Asia worked together in formulating a productivity charter outlining the policies and strategies of the productivity movement in Africa.

The Executive Director, Mr R Sadien, Executive Committee Member and Mr M Gopal, Council Member, participated in an observational Top Mission to Japan and Thailand from 29th October to 8th November 2006. 12 participants, three from each of the four above selected NPO's participated.

Mr N.Sukurdeep and Mrs F M Charlotte formed part of an African

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delegation for a National Productivity Organisations Observational Study Mission to Japan from 14th to 26th January 2007. The objective was to understand the productivity movement in Japan and to familiarize productivity improvement activities in Japan and methods and tools to improve productivity.

The Executive Director participated in the 9th Annual Global Conference of The Competitiveness Institute (TCI) held under the auspices of The Competitiveness Institute in Lyon, France from 9-13 October 2006.

A team from the Botswana National Productivity Centre and the NPCC conducted a needs assessment study on capacity building for National Productivity Organisations (NPO) in the SADC and East African Regions in October 2005. The study was funded by the Commonwealth Secretariat. The findings of this study were presented at a Workshop held in November 2005 in Gaborone, Botswana. Several areas for capacity building were identified and NPCC was identified as one of the 'mature' NPO which could share its experience with other NPOs in the region. The Executive Director participated in the Task Group Meeting on Capacity Building of National Productivity Organisations (NPOs) in the SADC and Eastern Africa Regions Gaborone, Botswana on 27 September 2006

The Executive Director attended the meeting of the Executive Board of PAPA on 7th July 2006 and 2nd May 2007

During the Financial year, the NPCC had representatives in the following task forces/ boards/ committees/ organization.

Local

Human Resource Development Council

Regional

The Executive Director of the NPCC is a member of the Board of Pan African Productivity Association (PAPA).

International

NPCC is a member of

Global Benchmarking Network (GBN), The Clustering Alliance, Clusters Asia Pacific, The Competitiveness Institute, Public Sector Benchmarking Service, Global Knowledge Partnership (GKP).



Financial Report

Financial Report

Mauritius Work. Together".

In the year 2006 / 2007, building on the 2nd Innovators Mauritius Award, GreenM, Reduce, Reuse, Recycle, the NPCC embarked on a Green Productivity Project which has been on the productivity agenda since 2003 while consolidating existing projects.

NPCC has also moved office from St James Court, Port Louis to the Cybercity, 4th floor, Alexander House, Ebene in January 2007.

INCOME

For the financial year under review, an amount of Rs 15M was voted and Rs 12.9M was released as government grant compared to Rs 21.5M voted and Rs 19.5 M released for 2005/2006. The grant is released by the ministry on a monthly basis. The NPCC also generated income amounting to Rs 1.46M from activities during the year. A deficit of Rs 6.3M has been recorded which has been financed by reserves.

EXPENDITURE

Total Expenditure for financial year 2006/2007 amounted to Rs 20.7M (excluding depreciation) compared to Rs18.3M for the previous financial year. Given that the NPCC is a people's organisation, staff and projects costs were 49% and 16% respectively while capital expenditure was 7%. Expenditure for administration stood at 28%. The table below shows the details of expenditure together with percentage increases and share in total Expenditure.

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A visioning exercise was carried out in September 2006 and a new agenda 2007 – 2010, has been prepared. The new mission of the NPCC is "Make

Financial Report (Continued)

EXPENDITURE

	2005 / 2006	2006 / 2007	% Increase	2006 / 2007 % of Total Expenditure
	Rs	Rs		
Staff Costs	9,173,624	10,122,676	10	49
Administrative Costs	5,126,384	5,923,232	16	28
Projects				
Promotion,Communication& Sensitisation	632,576	1,156,046		
International Networking	233,880	313,464		
Capacity Building	261,859	412,389		
Knowledge Centre	121,890	165,728		
Training & Consultancy		230,459		
Benchmarking	51,390			
Networking & Clustering	308,349	268,717		
Innovation & Creativity Project	1,583,687	806,814		
Total Project Costs	3,193,631	3,353,617	5	16
Equipment , Furniture & M.Vehicle	815,768	1,399,005	71*	7
Total Expenditure	18,309,407	20,798,530		

Financial Report (Continued)



* The increase is due to the acquisition of vehicle

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Report of the Director of Audit 2006-2007

Report of the Director of Audit 2006-2007

TO THE CHAIRPERSON OF THE NPCC

I have audited the accompanying Balance Sheet of the National Productivity and Competitiveness Council as of 30 June 2007, and the related statements of income for the year then ended. These financial statements are the responsibility of the Council's management. My responsibility is to express an opinion on these financial statements based on my audit.

I conducted my audit in accordance with International Standards on Auditing. Those Standards require that I plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. I believe that my audit provides a reasonable basis for my opinion.

Audit opinion

In my opinion, the financial statements give a true and fair view of the state of affairs of the National Productivity and Competitiveness Council as of 30 June 2007 and of its income and expenditure for the year then ended in accordance with the Mauritius Accounting Standards and comply with the Statutory Bodies (Accounts and Audit) Act 1972.



(Dr R. JUGURNATH) Director of Audit

National Audit Office Level 14. Air Mauritius Centre Port Louis 16 October 2007

Balance Sheet as at 30 June 2007

	NOTES	JUNE 30 2007	JUNE 30 2006	
ASSETS		Rs	Rs	
Non-current assets	3	3,409,979	3,313,905	
Current assets				
Debtors & Advances Cash & Bank Balances	4	1,569,882 11,907,137	1,950,368 19,233,032	Income Government Grant
		13,477,019	21,183,400	Other Income
Total assets		16,886,998	24,497,305	
				Operating Expenditure
FUNDS AND LIABILITIES				Net Surplus for the year
General fund	5	15,272,461	21,584,414	Surplus brought forward
Current liabilities				Surplus carried forward
Trade & Other Payables		1,359,244	2,460,917	Sulpus carried forward
Long term liabilities	6	255,293	451,974	
		16,886,998	24,497,305	
	Allantotul	<u>J</u>	Her	
	A. RAMTOHUL Dr. K	. COONJAN itive Director	J. PEM Accounts Officer	

Income and Expenditure Statement for year ended 30 June 2007





	JUNE 30 2007	
	Rs	Rs
7	279,940	553,489
8	12,811,499	19,688,539
9	1,191,530	1,282,344
	14,282,969	21,524,372
10	(20,690,995)	(18,497,946)
	(6,408,026)	3,026,426
	18,270,509	15,244,083
	11,862,483	18,270,509

Notes for the year ended 30 June 2007

Notes for the year

1. PRINCIPAL ACTIVITIES

The object of the Council as stipulated by the NPCC Act 1999 is to stimulate and generate productivity and quality consciousness and drive the productivity and quality movement in all sectors of the economy with a view to raising national output and achieving sustained growth and international competitiveness. The Council is therefore involved in a series of activities such as Promotion/Sensitisation, Research & Analysis, Documentation, Operations (Productivity improvement programme, training, consultancy, benchmarking, clustering and promotion of innovation), Advisory, and Networking to achieve the above stated object.

2. ACCOUNTING POLICIES

Basis of Accounting

The Accounts have been prepared under the historical cost convention and comply with the Mauritius Accounting Standard.

Depreciation

Depreciation is calculated to write off the cost of the fixed assets on a straight-line basis over the expected useful lives of the assets. A full year depreciation is provided in the year of purchase.

The annual rates are:

Furniture Fixtures & Fittings	10%
Office Equipment	15%
Computer Equipment	25%
Motor Vehicles	20%

3. NON CURRENT ASSETS

COST At 1 July 2006 Additions Written off

DEPRECIATION

At 30 June 2007

At 1 July 2006 Charge for the year Written off At 30 June 2007

NET BOOK VALUES At 30 June 2007

for the year ended 30 June 2007 (Continued)

Furniture Fixtures & Fittings				
1,498,676	1,572,744	2,603,222	2,097,900	7,772,542
118,376	26,296	507,033	747,300	1,399,005
(22,923)	(538,549)	(284,433)		(845,905)
1,594,129	1,060,491	2,825,822	2,845,200	8,325,642
724,286	946,861	2,108,387	679,103	4,458,637
161,705	179,435	381,290	569,040	1,291,470
(11,462)	(538,549)	(284,433)		(834,444)
874,529	587,747	2,205,244	1,248,143	4,915,663
719,600	472,744	620,578	1,597,057	3,409,979

Notes for the year ended 30 June 2007 (Continued)

Notes

4. DEBTORS & ADVANCES

Debtors & Prepayments	325,868
Deposits	792,040
Advances (Car loan granted by government to Staff)	451,974
	1.569.882

5. GENERAL FUND

Capital Fund "see note 11"	3,409,978
Surplus of income carried forward	11,862,483
	15,272,461

Capital fund represents deferred capital grant received from government.

6. LONG TERM LIABILITIES

Long term liabilities represent employee car loan amount due to government.

7. INCOME

Income derived is from training & consultancy services.

8. GOVERNMENT GRANT

Grant Received Less Grant devoted to Capital Expenditure

Deferred Income

Income & Expenditure Account

The amount of Rs 1,399,005 has been credited to the capital grant account and will be amortised over the useful life of the assets purchased.

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for the year ended 30 June 2007 (Continued)

12,919,034 1,399,005 11,520,029 1,291,470

12,811,499

Notes for the year ended 30 June 2007 (Continued)

Notes for the year

9. OTHER INCOME

Interest received	1,009,107
Administrative Support fees	137,500
Gain on foreign exchange	26,473
Miscellaneous income	18,450
	1,191,530

10. OPERATING EXPENDITURE

Personnel Costs	10,122,676
Administrative Costs	5,923,232
Promotion, Communication & Sensitisation	1,156,046
International Networking	313,464
Capacity Building	412,389
Knowledge Centre	165,728
Training and Consultancy	230,459
Cluster Projects	268,717
Innovation & Creativity Projects	806,814
Depreciation	1,291,470
	20.690.995

11. CAPITAL FUND

Balance b/f
Transfer from government grant
Less Deferred Income
Less Written off

12. STAFF PENSION FUND

The NPCC Pension fund with Sicom Ltd amounted to Rs 898,035/- as at 30 June 2007.

13. SPECIAL PROGRAMME FOR UNEMPLOYED WOMEN UNDER EMPOWERMENT PROGRAMME

The National Productivity and Competitiveness Council has been designated implementing agency for the Special Programme for Unemployed Women under the Empowerment Programme of the Ministry of Finance. An amount of Rs 6m was transferred to the National Productivity and Competitiveness Council and at 30 June 2007, interest of Rs 9,616 has been received..

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Make Ma /Iake Mauritius

for the year ended 30 June 2007 (Continued)

3,313,905 1,399,005 (1,291,470) (11,462) **3,313,905**





National Productivity and Competitiveness Council 4th Floor, Alexander House, Cybercity Ebène, Réduit. Tel: (230) 467 7700 - Fax: (230) 467 3838 Email: natpro@intnet.mu - Website: www.npccmauritius.com



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