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Newsletter

National Productivity and Competitiveness Council

NATIONAL LEADERSHIP ENGINE

The Training of participants in full swing

The Training Programme for some 500 participants under the National Leadership Engine (NLE) project was launched on Saturday 12 January at the Montagne Blanche Youth Centre by the Minister of Financial Services and Good Governance, Hon Dharmendar Sesungkur.

Besides Montagne Blanche, the training simultaneously started in 10 other Youth Centres across Mauritius: Bambous, Flacq, Floréal, Helvetia, Pamplemousses, Port Louis, Rivière du Rempart, Rose Belle, Souillac and Tréfles. The NLE project is an ambitious initiative in collaboration with the Ministry of Youth and Sports that aims to develop a leadership pipeline in Mauritius.

In his keynote address, the Minister of Financial Services and Good Governance, Hon Dharmendar Sesungkur, stressed on the importance of such a project, which he believes will continuously transform our country. "The NLE project's impact has to be on each and every Mauritian. We must ensure that we have leaders across all levels in different fields. Our

future lies on the shoulders of the present generation of youth who will have to sustain our society and country," he said.

The training, which spans over a total of 12 weeks, is being delivered by the Youth Officers of the Ministry of Youth and Sports, NPCC staff and registered trainers. The participants will be required to follow a six-week training including theory sessions followed by another six weeks during which they will work on a community project of their choice.

Youth between the age of 18 to 35 are being offered a free course on leadership and coached by their trainers. By the end of the course, they will have to demonstrate their leadership skills through a community-based project.



It is interesting to note that a conference call was made during the launching ceremony between Montagne Blanche and the Flacq and Rose Belle Youth Centres during which the Minister had interactions between the trainers and participants and shared what our country expected from them. *continued p2*



**National
Leadership
Engine**

NATIONAL LEADERSHIP ENGINE continued



A vast campaign was launched by the NPCC to encourage young people to take part in this national initiative, which aims at building leadership capabilities among youth in Mauritius at all levels.

“The NLE project has now leaped to another level where we will be training the participants. While the training will be crucial in the conception of their community projects, what they will gather in the different sessions will be also be helpful to them in their personal and professional life. It’s also worth pointing out that the project aims at touching the entire Mauritian population and inculcating a true sense of leadership in each one among us,” says Mr. Deepak Balgobin, the Executive Director of the NPCC.

According to the chairman of the NPCC, Mr Sanjiv Mulloo, this NLE project is the first of its kind in Mauritius and will strongly involve the present generation of our people to learn and adopt leadership skills, which will in turn have a positive impact on our economy and society as a whole. “The overall aim of the project is to influence the youth of today to emerge as self-confident leaders in the Mauritius of the future, thus creating a new breed of leaders at all levels, who can operate seamlessly in the public and private sectors and civil society,” he said.

During the course, the participants will be given the opportunity to discover their leadership skills and develop their talents.



Flacq Youth Centre

“For me, the NLE project is really a big initiative that can motivate our youth to commit themselves in endeavors that have a strong impact on the lives of people. As a trainer, I feel privileged to share my skills through my teachings but I also rejoice in the fact that I am getting to learn a great deal from them.”

Varsha Sheefali Seeburrun – Trainer at Flacq Youth Centre



Rivière du Rempart Youth Centre

“The course has been well received among the youth. The contents of the course have been well designed and respond well to the expectations of both the trainers and the participants. All we hope now that we can develop and implement our projects on time.”

Hurrysunny Bhujun – Trainer at Rivière du Rempart Youth Centre



Floreal Youth Centre

NATIONAL LEADERSHIP ENGINE *continued*

The Training of participants in Youth Centres



Bambous Youth Centre

“Leadership is a subject that has always attracted me. This project comes at an opportune time when we really need leaders at all levels to transform our country into a high income nation in the years to come.”

Krishna Nunkoo – Participant at Bambous Youth Centre



Helvetia Youth Centre



Montagne Blanche Youth Centre



Pamplémousses Youth Centre

HIGHLIGHTS ON TRAINING IN YOUTH CENTRES



**National
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Port Louis Youth Centre



Rose Belle Youth Centre



Souillac Youth Centre



Trèfles Youth Centre

NPCC FORAYS IN THE INTERNATIONAL ARENA



The Mauritian Team awarded for the ICQCC 2018 in Singapore

Team Mauritius bags Gold Awards at ICQCC 2018

The NPCC achieved a major milestone in the promotion of productivity and quality in Singapore where the six teams led by the NPCC to participate in the last year's edition of the International Convention on Quality Control Circles (ICQCC 2018) all bagged six Gold Awards. It was the first time that Mauritius participated in the ICQCC.

The six Mauritian teams, Kanhye Health Foods Co Ltd, CheeKips Ltd, Cervonic Ltd, Sofap Ltd, Central Electricity Board and Haemophilia Association of Mauritius were the grand winners of the 2018 edition of the National Productivity and Quality Convention organized by the NPCC in August 2018.

They were required to present productivity and quality projects that they had implemented in their respective organisations. The teams were offered a coaching on presentation skills before they flew to Singapore.

NPCC admitted as ICQCC member

The NPCC was admitted on 23 October as the 14th member of the ICQCC. The Core Country Meeting of the ICQCC validated the membership of Mauritius with full support and proposition from India, which was seconded by the Philippines and Bangladesh. The 13 members of the ICQCC include Bangladesh, China, Hong Kong, Indonesia, Japan, Malaysia, Philippines, Singapore, Sri Lanka, South Korea, Taiwan and Thailand.

Over the last 42 years, the ICQCC has been regarded as the de facto international event for work improvement teams to pitch their projects to an independent pool of international assessors. Annually, ICQCC attracts between an average of 1,500 delegates from more than 330 teams across the 13 member countries and beyond.

The NPCC is now gearing for the next edition of the NPQC and will encourage more organisations to participate in the project.



NPCC to benefit from SPA in the future

The Executive Director of the NPCC, Mr. Deepak Balgobin had a meeting with the representative of the Singapore Productivity Centre (SPC) and the Singapore Productivity Association (SPA). It was agreed that collaboration will be given to the NPCC by the SPA and the SPC on training. This will allow the NPCC to have a first batch of 10 certified productivity practitioners, who will be trained over three months. The SPA will deliver a set of theoretical courses followed by assignments in an enterprise and then consultants of SPA will make final assessments. The SPA will also help the NPCC in its reengineering process.

MOBILE LITERACY INITIATIVE FOR WOMEN

A group of 11 women comprising housewives and micro-entrepreneurs members of Non-Governmental Organisation (NGO) Caritas from the Triolet region followed a course on Mobile Literacy offered by the NPCC in Solitude. The women were exposed to the latest trends in mobile application usage and how they use productivity tools in mobile technology to boost their activities. They received their certificates from Mrs. Vimi Goorah, Lead Innovation, Advocacy and Entrepreneurship and Ms. Varuna Perianen, Productivity Executive on Monday 27 November 2018. The objective behind this course was to help these women discover how mobile technology can help them better shape their businesses by using time saving techniques and ways and means to popularize their products and services. These women are engaged in an agricultural project in which they produce vegetables and sell them to nearby hotels and restaurants.

1286 PARTICIPANTS ATTENDED OUR TRAINING PROGRAMMES FROM JULY TO DECEMBER 2018

When it comes to training, the NPCC can boast of an impressive achievement during the second semester of 2018. From July to December last year, a total of 1286 participants, including professionals, employees, women and secondary and students made it to the courses of the NPCC.

In an effort to contribute more significantly in the area of professional development in Mauritius, the Productivity and Competitiveness Learning Centre of the NPCC delivered more than a dozen training programmes during that period. The courses, were designed to respond to the constant evolutions and industry requirements of the local economy.

Right from the Train the Trainer programme in July last year that targeted female social workers registered at the Mauritius Council of Social Service (MACOSS) to the Today's Teens Tomorrow's Leaders in December which attracted secondary students, the courses offered at the NPCC garnered highly positive feedback from the participants.

Nevertheless, the first semester of 2019 looks all the more promising and will be loaded with a number of courses that are geared towards professional development.



Check out our calendar of courses for the first semester of 2019:

| Course Title | Date | Target |
|---|----------------|--|
| Creative Problem Solving Technique | 12-13 February | Executives who have to solve workplace problems and implement the right solution at the right time. |
| Total Quality Management | 19-20 March | Professionals involved in operations and other areas of business |
| Value Stream Mapping: Learning to see | 9-10 April | Professionals who want to learn the value streams of their organisation and how they could enhance them. |
| Train the Trainers for on the Job Trainers | 14-15 May | Middle Managers / Facilitators / Trainers |
| Design Thinking | 11-12 June | Managers, supervisors, front-liners and professionals developing creative solutions as the core of their activities. |



195 WOMEN IN RODRIGUES ATTEND COURSE ON LEADERSHIP AND COMMUNICATION

A total of 195 women in Rodrigues attended the 'Leadership and Communication' course on 14 and 15 December 2015 at the Lecture Theater of the AP Human Resource Development Centre and the Family Integrated Centre Malabar.

The course aimed at honing their leadership skills, effective communications and their ability to work in teams. The training was delivered by NPCC staff Mr. Thierry Marechal, Creativity, Design and Innovation Specialist and Ms. Shalini Panchoo, Productivity Executive.

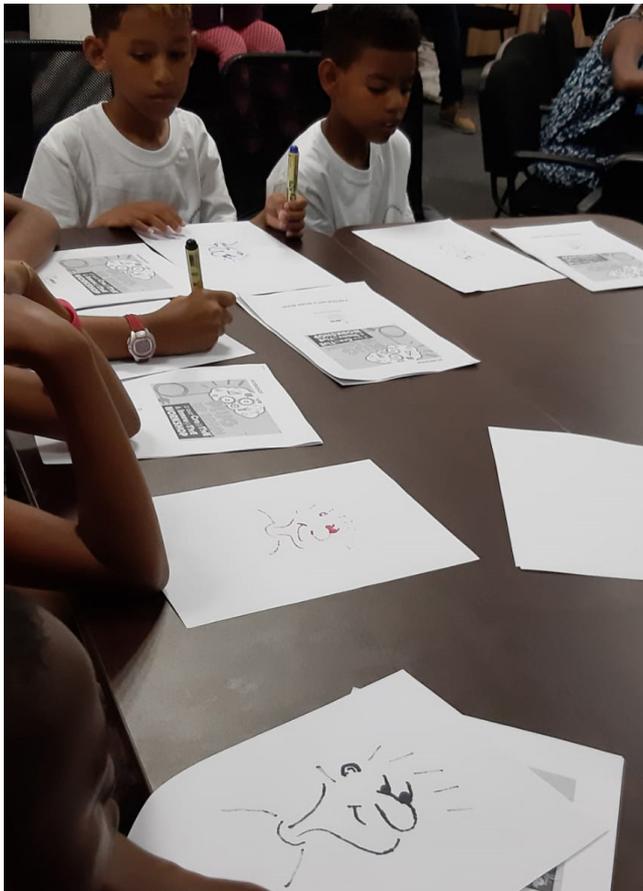
Following the success of the training, the commission for vocational training in Rodrigues has extended their wish to extend this training in other localities.

PRIMARY STUDENTS FROM RODRIGUES INITIATED TO DESIGN THINKING



A total of 43 primary students from Rodrigues visited the NPCC on 19 November in the context of an educational tour.

A half-day session on the course Design Thinking was organized for the students. The course, which was delivered by Mrs. Vimi Goorah, Lead Innovation, Advocacy and Entrepreneurship and Mr. Thierry Marechal, Innovation, Creativity and Design Specialist, introduced them to the Design Thinking process to devise more practical and innovative solutions to problems.



STUDENTS CHUFFED WITH HOLIDAY COURSES

Young students across the island made their end of year holidays productive by participating in three different courses targeted towards them. These courses included Plug Your Brain, Today's Teens Tomorrow's Leaders as well Design Thinking and 3D Printing.

The Plug Your Brain course, which was held on 22 and 23 November, was designed to foster a culture of innovation among the student community. It showed them how to think both creatively and analytically in order to solve problems efficiently.

Moreover, students could also take advantage of the Today's Teens Tomorrow's Leaders course held on 29 and 30 November, which was designed to inculcate a culture of leadership among them and teach them how to work in teams. The course aimed at honing their leadership skills and empower them to work more effectively in teams.

The Design Thinking and 3D Printing course on the other hand, proved to be a highly sought after course among students who wanted to discover how to develop their thinking process as well as the fascinating area of 3D printing.



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